

7:30 AM	Breakfast & Registration <i>Endicott Johnson</i>			
8:30 AM	Welcome & Opening Remarks by Jackie Orr, CEO, NCRT, NYSCAA <i>Endicott Johnson</i>			
8:45 AM	Opening Keynote Unleash Your People's Untapped Potential by Ethan Chazin, MBA, CEO The Chazin Group, LLC <i>Endicott Johnson</i>			
9:45 AM	Beverage Break			
10:00 AM Session I	From New Manager To Leader: Unleash the Transformational Leader Within You Ethan Chazin, MBA, CEO, The Chazin Group, LLC LEADERSHIP <i>Link Watson</i>	HR Crash Course Rose Miller, President, Pinnacle Human Resources, LLC HUMAN RESOURCES <i>Arlington</i>	ERISA Documentation and Recordkeeping Requirements Raymond McCabe, Partner, Barclay Damon, LLP FINANCE <i>Carlton</i>	
	Beverage Break			
11:30 AM	Beverage Break			
11:45 AM	Mid-Day Keynote Focusing Our Equity Lens for Tomorrow's Challenges by Paula Ioanide, PHD, CEO Rise To Equity <i>Endicott Johnson</i>			
12:30 PM	Lunch <i>Endicott Johnson</i>			
1:30 PM Session II	Uniform Guidance Refresher Bettina Lipphardt, CPA, CIA, Partner, The Bonadio Group FINANCE <i>Link Watson</i>	Hiring Strategies Rose Miller, President, Pinnacle Human Resources, LLC HUMAN RESOURCES <i>Arlington</i>	Inclusive Leadership Lea Webb, Coordinator, Uiversity Educational Institute at Binghamton University LEADERSHIP <i>Carlton</i>	
	Beverage Break			
3:00 PM	Grant or Contribution? Bettina Lipphardt, CPA, CIA, Partner, The Bonadio Group FINANCE <i>Link Watson</i>	Making the Data Work for You Angela Iocolano, Sr. Director, Quality & Evaluation, PathStone Corporation DATA / LEADERSHIP <i>Arlington</i>	The Do's and Don'ts of Social Media Michael Sciotti, Partner, Barclay Damon, LLP LEADERSHIP / HUMAN RESOURCES <i>Carlton</i>	Best Practices for Recruiting Diverse Talent Paula Ioanide, PHD, CEO, Rise to Equity HUMAN RESOURCES <i>Endicott Johnson</i>
	Beverage Break			
3:15 PM Session III				
4:45 PM	Vendor Session Organizational Standards by Brian Cayer CEO CAP Systems Inc. <i>Endicott Johnson</i>			
5:15 PM	Break			
5:30-7:00 PM	Join Us for a Networking Reception—Catch Up With Your Colleagues! <i>Sun Briar Court Dinner On Your Own!</i>			

Thursday, September 19

7:30 AM	Breakfast <i>Endicott Johnson</i>		
8:30 AM	Closing Keynote What's Your Problem? How Defining a Problem is the First Step to Solving an Issue by David Frank, Business Development Manager, Kepner-Tregoe, LLC featuring Donald Tavakoli, MD, Medical Director, Community Behavioral Health <i>Endicott Johnson</i>		
9:30 AM	Beverage Break		
9:45 AM Session IV	<p>Situation Appraisal Tools for Issue Resolution</p> <p>David Frank, Business Development Manager, Kepner-Tregoe, LLC</p> <p>LEADERSHIP <i>Link Watson</i></p>	<p>The Paradox of Choice</p> <p>Gail Manfredo, Benefit Consultant, Mark Pulinski Executive Benefit Consultant, The Alera Group</p> <p>FINANCE / HUMAN RESOURCES <i>Arlington</i></p>	<p>Telling the Community Action Story with Data</p> <p>Michael Kamish, Jan Kamish, Sean Ossont, MBA, MHAO, Founders, Continual Care Solutions, Inc.</p> <p>LEADERSHIP / DATA <i>Endicott Johnson</i></p>
11:15 AM	Conference Ends		

Thank you to our Conference Sponsor

